

## Media release

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27 September 2012

### Osteopaths urged to renew their registration online and on time

Osteopaths across Australia are reminded that their registration is due for renewal by 30 November.

The Australian Health Practitioner Regulation Agency (AHPRA) is sending a series of emails to osteopaths, for whom an email address is known, reminding them to renew their registration with the Osteopathy Board of Australia (the Board).

Board Chair Dr Robert Fendall urged the more than 1,600 osteopaths due to renew their registration to do so online and on time.

'The quickest and easiest way to renew registration is online, with 84% of osteopaths using this secure service last year,' Dr Fendall said.

'Osteopaths should check that their contact email details are up to date so they receive renewal reminders from AHPRA. These reminders are confirmation that online renewal is open.'

To update your contact details held by AHPRA, go online at [www.ahpra.gov.au](http://www.ahpra.gov.au), click online services, use your unique contact number (User ID) and follow the prompts. Your User ID, included in AHPRA correspondence to practitioners, is not your registration number.

If you do not have your User ID, complete an online enquiry form, selecting 'User ID' as the category of enquiry or by calling 1300 419 495.

Dr Fendall said osteopaths who do not want to renew their registration can simply ignore the reminders from AHPRA or go online to 'opt out' of renewing.

This new online facility will provide the Board and AHPRA with better data on the number of osteopaths who choose to opt out of renewing their registration, to distinguish them from individuals who intend to renew, but do not do so on time. Using the 'opt out' service puts a stop to renewal reminders.

Dr Fendall reminded the profession they risked not being able to work if they did not renew on time in the National Registration and Accreditation Scheme (the National Scheme).

Under the National Law, practitioners who do not renew registration within one month of their registration expiry date must be removed from the National Register of Practitioners. Their registration will lapse and they will not be able to practise osteopathy in Australia until a new application for registration is approved.

'Neither the Board nor AHPRA have any discretion about this so our advice is clear: renew online and on time,' Dr Fendall said.

*For more information*

- Visit [www.osteopathyboard.gov.au](http://www.osteopathyboard.gov.au) for FAQs on renewal
- Visit [www.ahpra.gov.au](http://www.ahpra.gov.au) under *Contact us* to lodge an online enquiry form
- For registration enquiries: 1300 419 495 (within Australia) +61 3 8708 9001 (overseas callers)
- For media enquiries: (03) 8708 9200